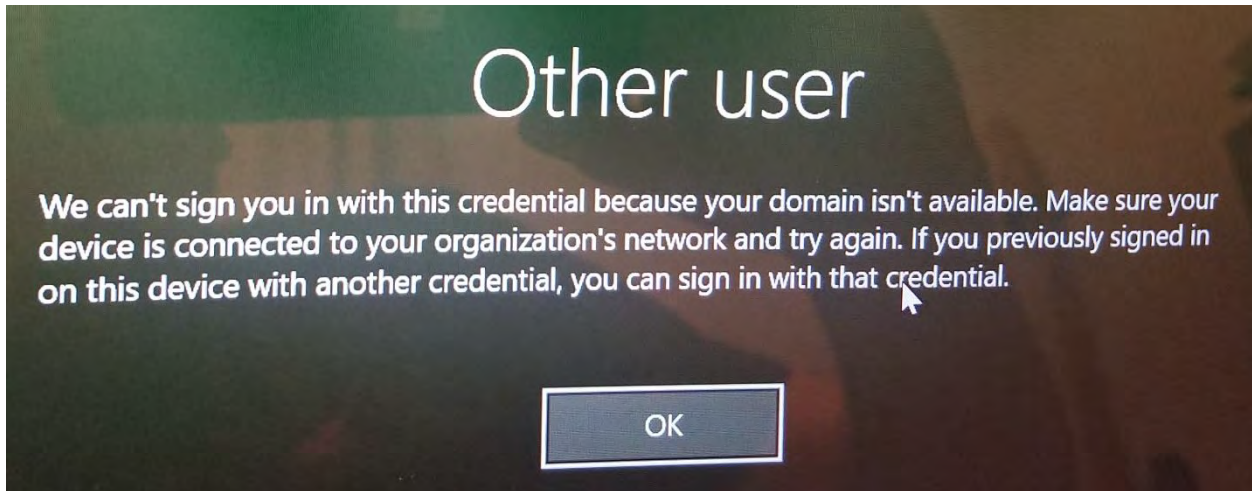


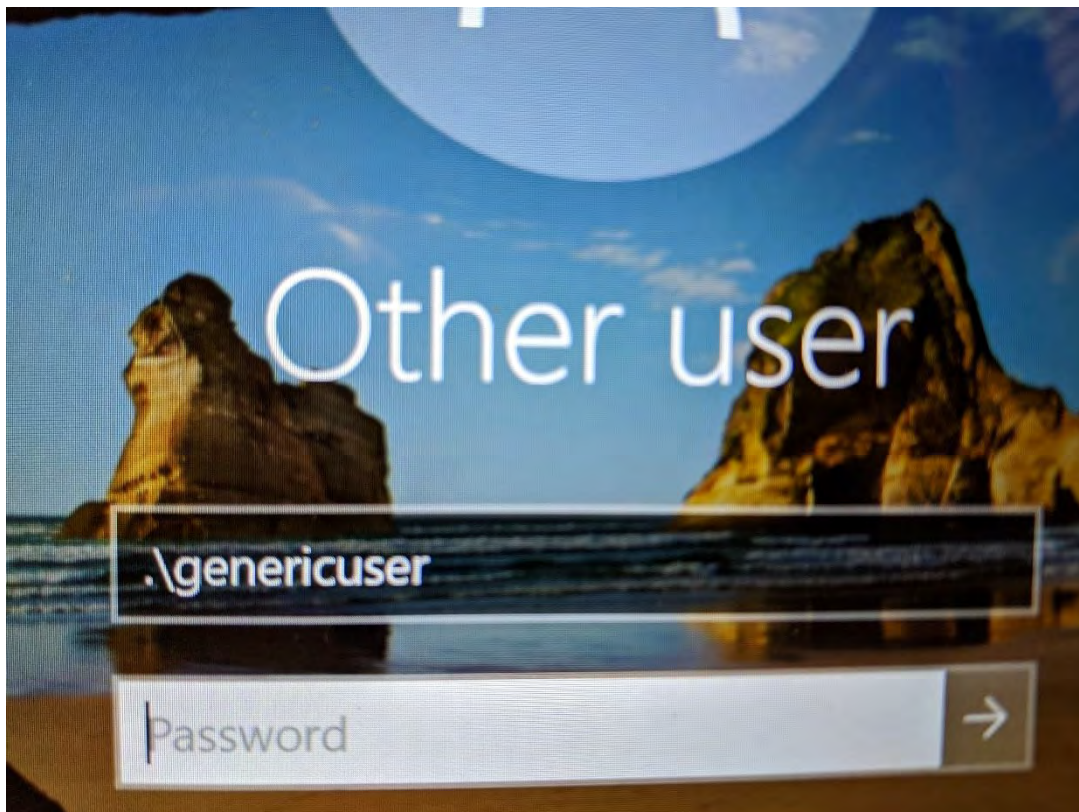
Laptop login - 'Domain isn't available' error message.

If you get the message below when attempting to login to your CCRI laptop. Use the user the credentials listed below to login.



Username = .\genericuser

Password = <blank – no password>

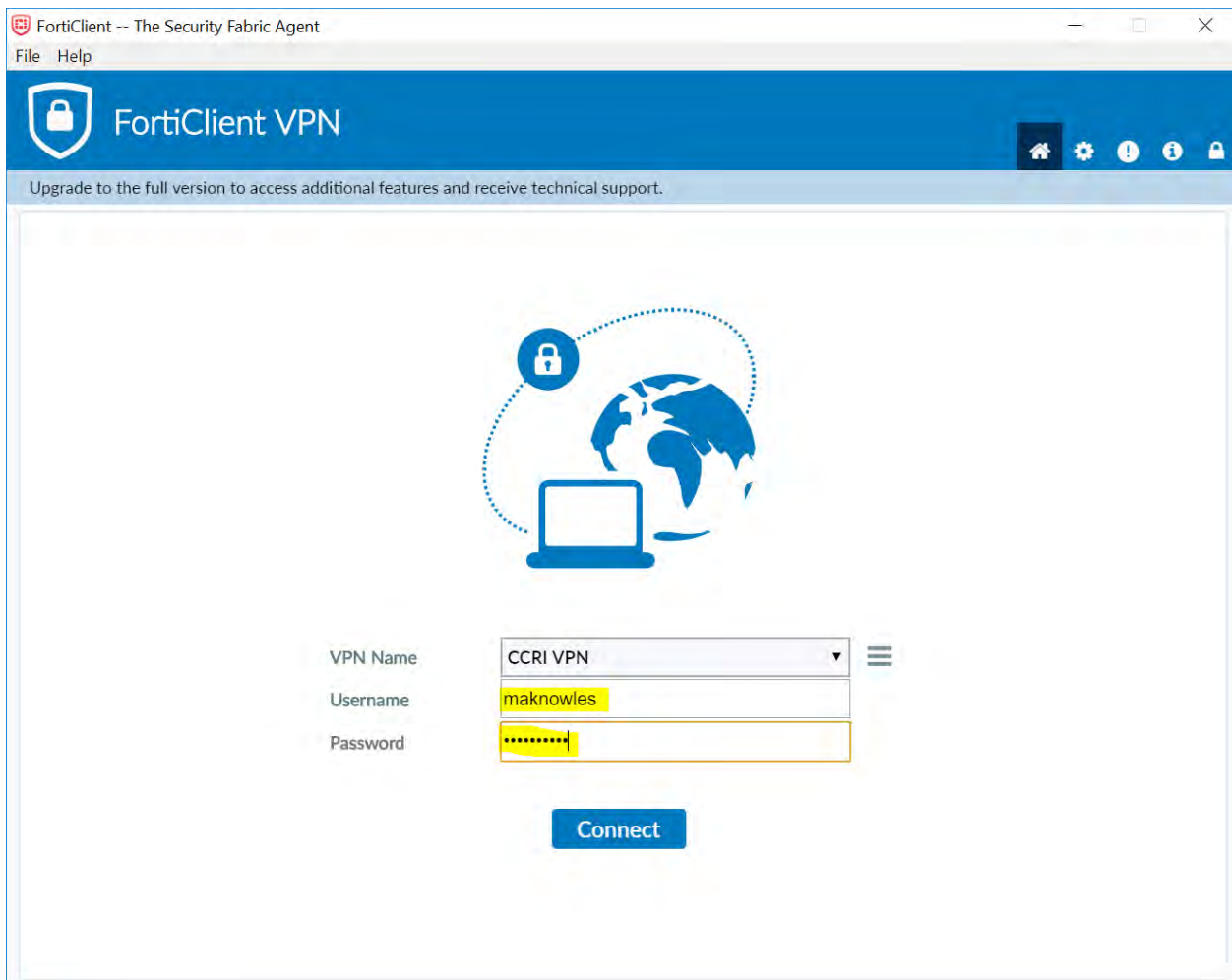


Connect to CCRI FortiClient VPN

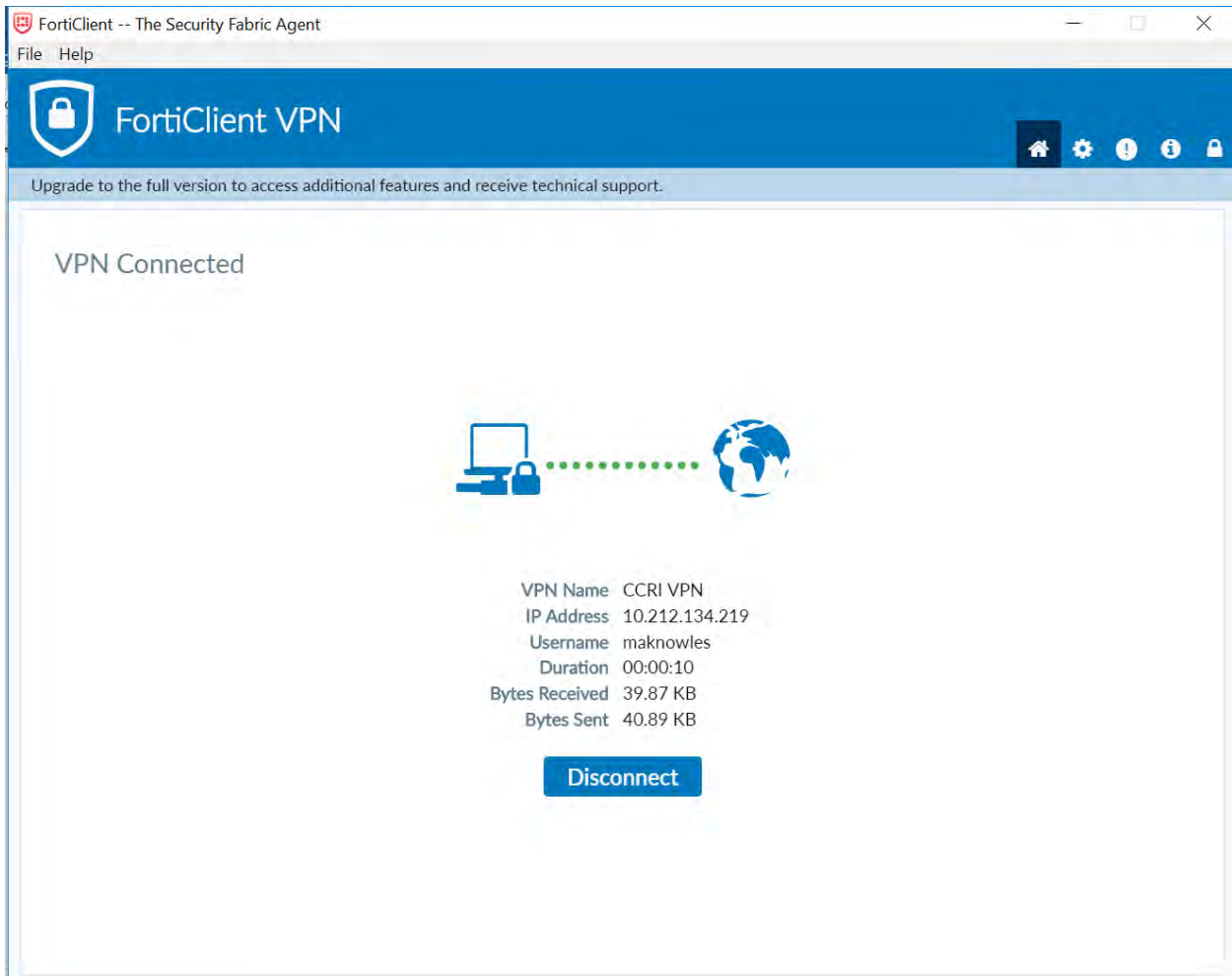
Click on the 'FortiClient' desktop icon.



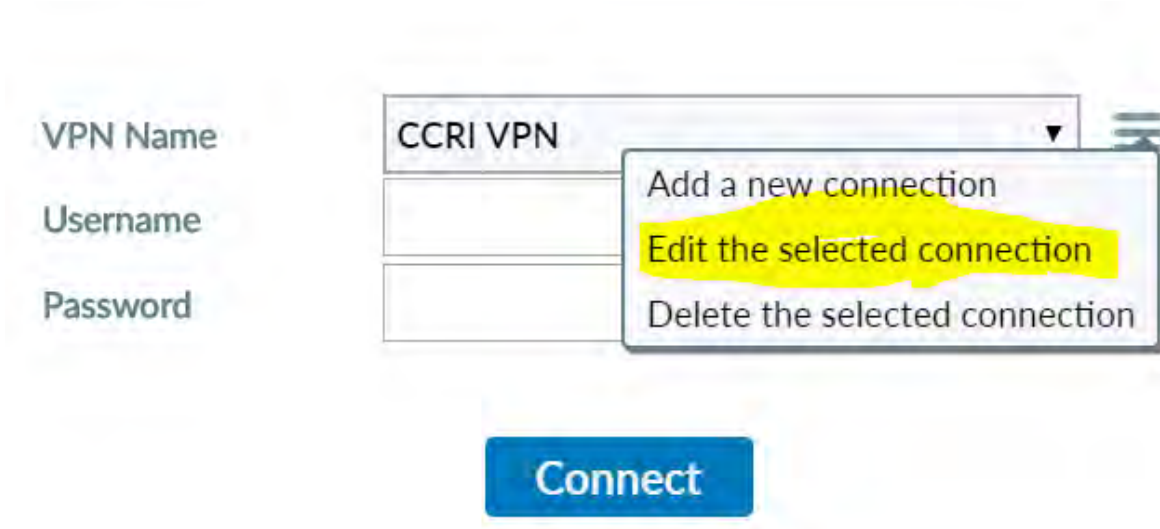
Login with your CCRI username and password.



Once you are successfully connected you will see this screen.



If you have any issues connecting, check the connection settings by selecting the three horizontal lines next to *CCRI VPN* and select *'Edit the selected connection'*



Make sure the settings are same as shown below.

Edit VPN Connection

VPN SSL-VPN IPsec VPN

Connection Name

Description

Remote Gateway ✕
+Add Remote Gateway

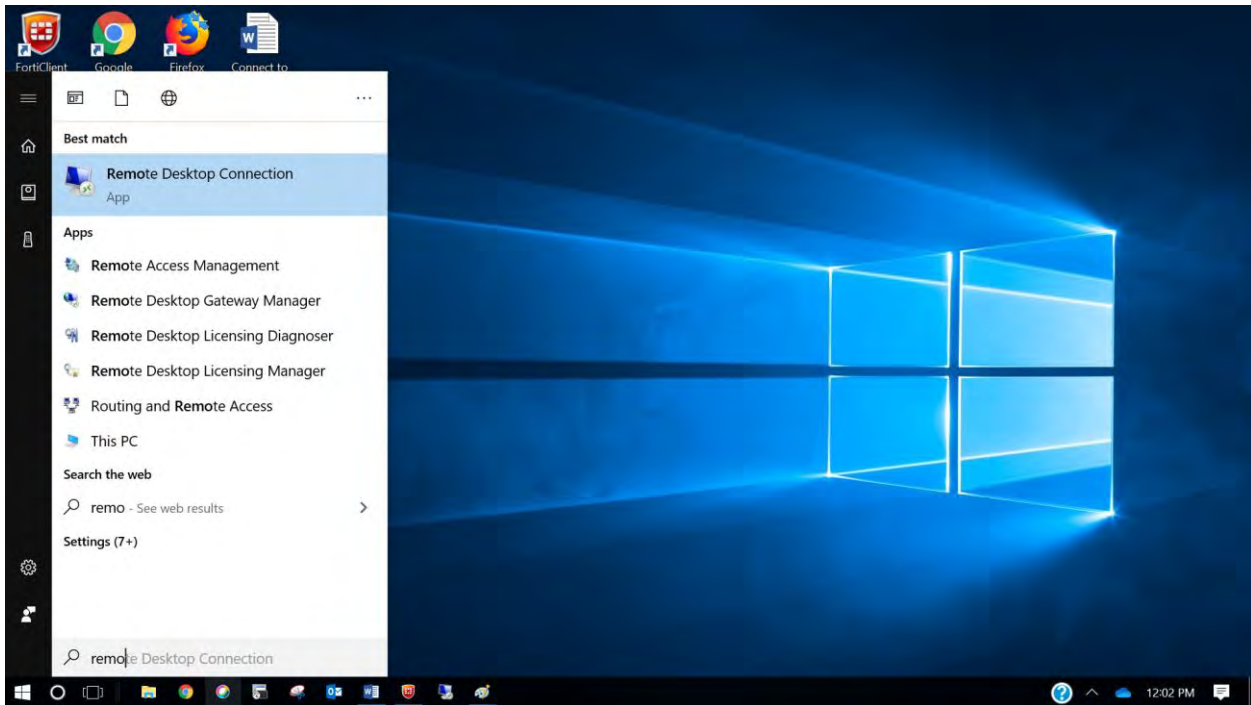
Customize port

Client Certificate ▼

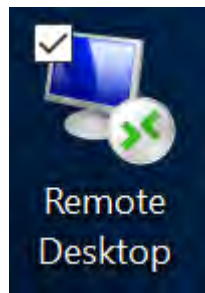
Authentication Prompt on login Save login
 Do not Warn Invalid Server Certificate

Connect to your office desktop PC using Remote Desktop

From the start menu search for remote desktop connection and click on the icon.



Or you may have an icon on your desktop or taskbar.



Enter the name of the computer you wish to connect to and select connect. (If you have previously connected your information will already be saved).

