

Open Hours

The CIT is hosting open walk-in hours M-F from 11am-1pm in RM 4100 at the Knight Campus and online hours during the same time. [Drop in online](#)

PD Workshops

We are offering numerous professional development workshops in January... [Click HERE](#) to see a listing of all courses being offered and to register.

MediaLecture

MediaLecture is CCRI's new [lecture capturing app](#) which is installed on all teacher station pc's across all campuses and you can also upload your captures from off campus as well.

Blackboard Ally

[Ally](#) is now available in all Bb courses... to request a one-on-one consultation, [email us](#).



UPDATES

Spring 2019

New **Blackboard Collaborate**

Blackboard Collaborate Ultra will be available in all Blackboard courses starting in January. Collaborate is a real-time video conferencing tool built for education. You have both a dedicated course room and the ability to schedule as many new sessions as you want within each of your Blackboard courses. Thanks to robust collaboration and conference tools, everyone feels like they're in the same room together, regardless of their location or device. [Register for an introduction workshop](#)

NEW **Respondus Monitor**

Respondus Monitor is now available in all Blackboard courses. Monitor is a companion application for LockDown Browser that uses webcam and video technology to protect the integrity of online exams. Monitor is an online proctoring solution for non-proctored testing environments and is now available in all Bb courses... learn more about [Monitor](#).

Blackboard Attendance Tool

Bb's [Attendance tool](#) is available in all Blackboard courses for the start of each class meeting, you can mark whether a student is present, late, absent, or excused and the tool automatically creates an attendance column in the Grade Center.

Blackboard How To's:

We have created a number of short, [how-to videos](#) to go along with the written documentation and we are continuing to add more videos this semester. When prompted to login, type in your domain username and password.

Blackboard Mobile:

- With the "[Blackboard](#)" app, students can access their courses/content on their mobile device as well as participate in their courses.
- [Blackboard Instructor](#) is a mobile app that enables you to view course content, grade assignments, connect with students in discussions, and interact with your class with Collaborate.

Contact Us

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IT Help Desk

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Website

[The Center for Instruction & Technology](#)

[Blackboard How-To's](#)

One-on-One Consultations:

Instructional Support staff are available on a drop-in basis to answer quick questions and provide simple solutions that can be accomplished in a short period of time. For requests that require more time, faculty can schedule one-on-one consultations with an Instructional Support staff at any one of our four campus CIT locations. Please email the [IT Help Desk](#) to request an appointment.