

Fix for Firefox and CUCM 8.5

- 1- Open Firefox and browse to **about:config**
- 2- Acknowledge voiding the warranty
- 3- On the search bar type: **security.ssl3.dhe_rsa_aes_128_sha**
- 4- Double click it and set it to **false**
- 5- browse to <https://<ip of CUCM VM>:8443/ccmadmin>
- 6- Accept the risk and permanently add the certificate exception for the above website.
- 7- Log in and now the drop-down menus should work.