



COMMUNITY COLLEGE
OF RHODE ISLAND

Office of Human Resources

***LIMITED POSITION DESCRIPTION**

POSITION: Staff Assistant II

LOCATION: Division of Workforce Partnerships
Flanagan Campus, Lincoln, R.I.

REPORTS TO: Program Director

GRADE: CCRIPSA 6

WORK SCHEDULE: Non-Standard; 35 hours per week

ABOUT CCRI:

The Community College of Rhode Island is the state's only public comprehensive associate degree and certificate-granting institution. We provide affordable open access to higher education at locations throughout Rhode Island. Our primary mission is to offer recent high school graduates and adult learners the opportunity to acquire the knowledge and skills necessary for intellectual, professional and personal growth through an array of academic, career and lifelong learning programs.

At CCRI, we are committed to building an inclusive and diverse campus community. We strive to hire and retain culturally competent faculty and staff members who reflect the demographics of our state and our increasingly diverse student population.

We believe that our diversity is our strength. We celebrate, support and thrive on the diverse experiences, backgrounds, and perspectives that are represented across our four campuses.

We are OneCCRI, working together to prepare learners to achieve their highest potential.

To learn about what employees value at CCRI and what it means to work here, please read about our Guiding Principles and watch videos of our employees doing what they do best:

<https://www.ccri.edu/equity/culture/guidingprinciples.html>

JOB SUMMARY:

To assist the Program Director in achieving the goals and objectives of Workforce Partnerships. Contribute to the effective operation of grant programs such as Adult Skills Training; Certified Nursing Assistant Program: special projects such as Workforce Investment Act Certifications; and fee-based courses to enhance the mission of the division.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Assist with the collection and verification of data for the various grant funded and skilled training programs
- Assist the Program Director in developing, implementing and evaluating programs and special projects.
- Create and maintain various databases, spreadsheets and other computerized files for the programs.

- Assist the Program Director in completing all statistical reports and surveys.
- Maintain current awareness of features, modifications and/or enhancements of software used in the office, division and college.
- Enter and process data, type/word process contracts, grant proposals, syllabuses, tests, exams, certificates, internal and external reports, letters, requisitions and other correspondence.
- Assist with student registration; maintain registration data; input student information on the college's student information system.
- Contact participants regarding scheduling, class dates, room assignments, testing and post directional information.
- Prepare requisitions and/or order program supplies and educational materials via the College's financial information system according to College policy and procedures
- Assist in outreach and recruitment of program participants; screen applicants for eligibility; schedule orientation and testing;
- Conduct assessment of participants' achievement levels for special programs.
- Maintain files and records, including confidential material, required and generated by the Program Director.
- Answer telephones; respond to telephone and mail inquiries; record messages and forward to appropriate staff.
- Assist the Program Director in program evaluation and developing class schedules for Davies Career and Technical High School and Woonsocket Area Career and Technical Center; act as liaison with the program's coordinator for textbook requisitions, instructor payroll and equipment supply needs.
- Work collaboratively in a diverse, inclusive and student-centered environment, and with students of various learning styles, cultures, identities, and life-experiences.
- Demonstrate a commitment to the philosophy and mission of a comprehensive community college.

Other duties as required.

LICENSES, TOOLS AND EQUIPMENT:

Various office equipment which may include computers, typewriters, multi-line telephones, copy and fax machines, calculators, etc.

Must have access to and use of own transportation.

ENVIRONMENTAL CONDITIONS:

This position is not substantially exposed to adverse environmental conditions

QUALIFICATIONS:

- High school diploma and advanced electronic office administration experience required. Associate's degree in office administration or related field helpful.
- Experience with computerized file maintenance, spreadsheets and graphics necessary. Proficiency in word processing and data base applications essential.
- Work experience in an educational setting preferred.
- Accuracy and precision in data reporting necessary.
- Strong interpersonal skills required. Excellent organizational skills required.

***This position is third-party funded and subject for renewal on June 30th after annual review.**

CCRI is an Equal Opportunity / Affirmative Action Employer.

We recognize that diversity and inclusivity are essential to creating a dynamic, positive and high-performing educational and work environment. We welcome applicants who can contribute to the College's commitment to excellence created by diversity and inclusivity.

CCRI prohibits discrimination, including harassment and retaliation, on the basis of race, color, national or ethnic origin, gender, gender identity or expression, religion, disability, age, sexual orientation, genetic information, marital status, citizenship status or status as a protected veteran. Inquiries or complaints concerning discrimination shall be referred to the College's Title IX Coordinator at: TitleIXCoordinator@ccri.edu.

The Jeanne Clery Act requires institutions of higher education to disclose campus policy statements and crime statistics. Our annual report is available here:
<https://ccri.edu/campuspolice/pdfs/ASR-Final-92019.pdf>

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